
Outcome 6: People live in safer and stronger communities Progress Report

1. Questions for discussion / Recommendations

- Scottish Fire and Rescue Service colleagues have requested that the performance indicators to 4.1.8 and 6.2.2a be swapped to better reflect the actions of each – are the Management Committee and Outcome Lead for Outcome 4 happy with this? Further detail provided below
- When trying to collate the data and report progress on 6.4.4a, 6.4.4b and 6.4.5 it has become clear that the indicators as they currently stand are not viable. Would the Management Committee support the removal of these indicators with the proposal being that a more meaningful set of indicators be worked up?

2. Successes and key achievements to date

6.1.1 – Provide support and assistance to all victims of domestic abuse and robustly manage offenders

Multi-agency tasking and coordinating (MATAC) and multi-agency risk assessment conferences (MARAC) processes continue to develop to protect those affected by domestic violence.

6.2.1 – Develop effective partnership working and referral processes to protect vulnerable individuals and groups

The Concern Management Hub is now fully established for both children and adults. Referrals are made promptly to appropriate partners and actions progressed to ensure robust arrangements are in place to share information and protect and support vulnerable individuals.

6.2.2 – Number of joint operations to target Bogus Crime / doorstep crime

There have been 11 operations in support of Operation Monarda year to date and this is on course to come in on target.

6.3.1 – Ensure effective multi agency tasking processes are in place to tackle disorder, antisocial behaviour and assaults through the identification of hot spot locations and the management of repeat offenders

Well established Multi Agency Anti-Social Behaviour (ASB) groups now exist in each of the 4 main areas in Argyll and Bute. These groups identify the local action required to ensure that a coordinated approach is maintained when tackling Violence, ASB and Disorder.

6.3.4 – Reduce the number of deliberate fires by improved partnership working, information sharing and targeting of offenders

Fire groups have been established which ensure effective joint working in providing preventative advice in relation to fire hazards and identifying opportunities to detect individuals involved in fire-raising.

6.4.1b – Reduce secondary fires by engaging with the farming community

The number of reports of secondary fires with 71 occurring between April and December 2014 compared to 122 over the same period in 2013, a reduction of 42%.

6.6.3 – Reduce the risk from terrorism through effective multi agency processes

The joint Multi-Agency Counter Terrorism and Serious and Organised Crime (SAOC) Group is now well established. Multi Agency Sub Groups have also been created with the leads identified and in place. These groups have the responsibility to drive forward multi agency activity.

23 counter terrorism inputs were planned for this financial year and 35 have been delivered so far, 50% more than planned.

6.6.4 – The third sector works to achieve sustainability and improve resilience

The number of third sector groups which have received advice, support and training is currently at 213 against a target of 80 groups showing the quantity of third sector groups active in Argyll and Bute.

6.6.5 – Communities are empowered through peer, social and third sector connections to work and play together and to have a voice which is heard

519 older people have also been involved in service design, mainly Reshaping Care for Older People, against a target of 120 which shows how engaged and involved our communities are in subjects that matter to them.

6.7.3 – Regular meetings with partners to develop unpaid work placements

All offenders subject to unpaid work (formally community service) are asked whether the work they have done has improved their skills.

Risks and Issues

4.1.8 and 6.2.2

Following a thorough look at the wording of the delivery plans, Scottish Fire and Rescue colleagues believe that the performance indicators for 4.1.8 and 6.2.2 do not match the actions associated with each indicator and that this is easily resolved by swapping the performance indicators. This would result in the total number of Home Fire Safety Visits being recorded in Outcome 6 and the monitoring of the number of visits coming through the referral process from Health and Social Care staff being recorded in Outcome 4.

6.5.3 – Regular reports to the Licensing Forum and Board on the public health impacts of alcohol consumption

This is currently showing as not on track as the target date was October 2014. Officers from the Alcohol and Drugs Partnership are currently working with Council Officers on the establishment of an overprovision statement.

6.5.4 – Reduction in drug related morbidity and mortality

This indicator looks at the number of Naloxone kits issued and is currently showing a 6 for this period against a target of 16. Naloxone is only for use after opiate overdose, and this group only represents a percentage of the whole drug use population in Argyll & Bute. The kits are also usually reissued, not because they have been used but because they are out of date. Work is ongoing to use a more meaningful indicator against this action.

6.6.2 – Develop training programme to test and review community emergency plans

Whilst this is not formally due to report in this reporting period, it was recognised there was a risk that the target may not be met. However, there is now concerted action in place to catch up and come in on target before the end of quarter 4.

6.7.1a – Review service user feedback process and incorporate feedback into planning

All offenders subject to community supervision are invited to complete a questionnaire at the end of their supervision. Service users are generally positive but not all return a form and subsequently quarterly returns are not large. The Criminal Justice partnership is looking at other means of improving/increasing feedback return through the regular review and end of order processes.

6.7.2 – Use Level of Service Case Management Inventory tool (LSCMI) for outcome focused planning

This indicator is below performance for this reporting period, with 51% of review meetings using this tool against a target of 80%. A review of this performance identified a misunderstanding and action has now been taken to get this back on track.

3. Opportunities

6.2.1 – Develop effective partnership working and referral processes to protect vulnerable individuals and groups

There continues to be further opportunities to integrate partners, including social work directly into the Concern Management Hub thus improving information sharing, making working practices more efficient and effective and thereby improving services' abilities to enhance the safety of vulnerable groups.

6.3.2 – Ensure effective multi-agency processes are in place to tackle serious and organised crime by targeting offenders and groups who cause harm to our communities and ensure positive interventions where appropriate.

Plans are in place to enhance joint working to better target those involved in the exporting of "Razor fish" particularly with Marine Scotland and Environmental Health Officers in the Council.

6.4.1b – Reduce secondary fires by engaging with the farming community

Under the local Anti-Social Behaviour and Fire groups, they will be looking towards the Spring and Summer providing prevention inputs to schools with regards to muirburn. They are also looking at a better sharing of information / intelligence in relation to individuals involved in fire-raising which is being progressed through these groups.

6.5.2 – People in Argyll and Bute receive appropriate and timely support for drug and/or alcohol problems

The Alcohol and Drugs Partnership continues to engage all agencies involved in tackling drug and alcohol misuse. There is clear potential for all agencies to promote the proactive and joint working being carried out, by exploiting all media opportunities both locally and throughout the Argyll and Bute area.

Background

Consultations	Not applicable
Resources	Not applicable
Prevention	There are several indicators within Outcome 6 which focus on preventative activity.
Equalities	Stronger and safer communities mean that all people, including those classed with protected characteristics, benefit.

Outcome lead: Helen Swann

Job title and organisation: Chief Superintendent, Police Scotland

Appendix 1 – Quarter 3 Performance

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Argyll and Bute SOA Outcome 6: People live in safer and stronger communities				
"Red" performance				
Element	Target	Actual	Data Provider	Comment
6.5.3 Regular reports to the Licensing Forum and Board on public health impacts of alcohol consumptions in the geographical localities of Argyll and Bute	Frequency of reports and data to be agreed with the licensing board by October 2014	FQ3 14/15 Not on track	Alcohol and Drugs Partnership Coordinator, NHS Highland	The frequency of these reports has yet to be established but will be based on accessibility of data going forward. Officers are currently working on the gathering of the appropriate data in order that this can be presented to the license Board for use in the establishment of an overprovision statement.
6.5.4 Number of Naloxone kits issued	FQ3 14/15 16	FQ3 14/15 6	Alcohol and Drugs Partnership Coordinator, NHS Highland	
6.7.2 % of CJ service users with LSCMI case management plan by their first review	FQ3 14/15 80%	FQ3 14/15 57.1 %	Criminal Justice Manager, Argyll and Bute Council	Previous data highlighted some concerns about data parameters. This is under review to ensure the data parameters are realistic.

Argyll and Bute SOA Outcome 6: People live in safer and stronger communities				
Information not yet required				
Element	Target	Actual	Data Provider	Comment
6.6.2 Number of community emergency plans tested annually	6 by March 2015	FQ3 14/15	Police Scotland / Emergency Planning Officer Argyll and Bute Council	Plans are in place to ensure 6 are completed before the end of March 2015

6.3.2d Increased community awareness through presentations to reduce risk	Baseline target established and target set	FQ3 14/15	Police Scotland	Figures collated in an Annual Report not due until April 2014
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"Green" performance

Element	Target	Actual	Data Provider	Comment
6.1.1b % detection rate of domestic crimes in relation to domestic abuse	80%	FQ3 14/15 85 %	Police Scotland	Total Crimes and Offences in Domestic Abuse incidents detection rate, April'14 - Dec '14 = 84.9%, April '13 - Dec '13 = 88.9%, a reduction of 4%
6.1.1d Create MATAC and MARAC for high risk nominals	Creation of these processes	FQ3 14/15 Complete	Police Scotland	MATAC and MARAC for both victims and perpetrators are now in place and held monthly
6.1.3b Increase participation in presentations delivering education and prevention information	Baseline finalised and target agreed	FQ2 14/15 On track	Police Scotland	Returns are collated at the end of the School Year. Next available update is June 2015. School Year Aug12 - Jun13: 7139 individuals Aug13 - Jun14: 7340 individuals
6.2.1a Create Police Vulnerability/Concern Hub	Creation of Hub	FQ3 14/15 Complete	Police Scotland	One off delivered in Q2 report
6.2.1b Integrate Partners with Vulnerability/Concern Hub	Integration complete	FQ3 14/15 On track	Police Scotland	IT issues still ongoing however should be resolved by end of March 2015.
6.2.1c Average working days between Referral & Initial Adult Protection Case Conference	Minimum 95% compliance	Jan 15 15 Days	Adult Protection Manager Argyll and Bute Council	

6.2.2a Number of home safety checks completed by the fire service	Increase by 2%	FQ3 14/15 307	Scottish Fire and Rescue Service	674 Home Fire Safety Visits have been carried out between April and December 2014.
6.2.2b Number of joint operations to target Bogus Crime/doorstep crime	Undertake minimum of 15 operations	FQ3 14/15 11	Police Scotland	A total of 11 operations have been conducted between April - December 2014. On course to meet Target of 15.
6.2.2c Number of housebreaking incidents	Reduce domestic housebreaking by 3% of previous year	FQ3 14/15 128	Police Scotland	April '13 - Dec'13 Housebreakings = 132; April '14 - Dec '14 Housebreakings = 128 which is a reduction of 3%.
6.2.2d % persons detected and reported for housebreaking arrest/report rate	Increase by 3% of previous year persons detected and reported	FQ3 14/15 31 %	Police Scotland	April '13 - Dec'13 HB Detection rate = 29.6%; April '14 - Dec'14 HB Detection rate = 31.3%, an increase of 1.7%.
6.3.1a Integrated Community Safety Plan in place	Integrated Community Safety Plan in place	FQ3 14/15 On track to revised plan	Police Scotland	Work ongoing - Report back April '15
6.3.1b MATAC Group for ASB/Outcome 6 is fully established	MATAC for ASB / Outcome 6 is fully established	FQ3 14/15 On track	Police Scotland	Work ongoing - Report back April '15
6.3.1e Number of other crimes of violence - common assault	Reduce common assault by 2%	FQ3 14/15 517	Police Scotland	Common Assault April '13 - Dec'13 = 558; Common Assault April '14 - Dec '14 = 517, a reduction so far of 7.3%
6.3.2a Monetary sum of Proceeds of Crime Act (POCA) seizures	Maintain the achievements of the previous year.	FQ3 14/15 On track	Police Scotland	Achievements have been maintained.
6.3.2b Number of persons detected and reported for drugs supply within the Division	Increase by 3%	FQ3 14/15 174	Police Scotland	No. of detections for drugs supply/production/cultivation April '13 - Dec '13 = 150; April '14 - Dec '14 = 174, an increase of 16%.

6.3.2c Number of partnership interventions within the Division in relation to drugs supply	Create robust partnership intervention process in relation to those individuals involved in drug supply	FQ3 14/15 On track	Police Scotland	There has been a total of 166 interventions carried out in relation to Drug Supply between April 2014 and December 2014
6.3.3a Monetary sum of legitimate enterprise prevented from reaching organised crime within Division	Maintain the achievements of previous year	FQ3 14/15	Police Scotland	The total sum is a Divisional return. Monetary sum for Legitimate Enterprise April '14 - Dec '14 = £4.8 Million Pounds.
6.3.3b Compliance with procurement auditing processes	100%	FQ3 14/15 On track	Procurement and Commissioning Manager Argyll and Bute Council	Relevant information is being shared per the information sharing protocol with Police colleagues to allow due diligence to be carried out
6.3.4a Number of deliberate fire raisings	Reduce by 3%	FQ3 14/15 7	Scottish Fire and Rescue Service	Q3 has shown a reduction in deliberate fires from both Q1 (23) and Q2 (19)
6.4.1b Number of reports of secondary fires	Annual reduction of 5% against 2013-14	FQ3 14/15 14	Scottish Fire and Rescue Service	Between April and December 2014, there have been a total of 71 secondary fires
6.4.3b Number of Road Traffic Collisions	To reduce the number of incidents of the previous year	FQ3 14/15	Police Scotland	All Casualties Road Traffic Collisions- Jan - Dec 2013: 305 Jan - Dec 2014: 254 All Non Injury Road Traffic Collisions- Jan - Dec 2013: 374 Jan - Dec 2014: 356
6.5.1 Number of Alcohol Brief Interventions carried out	1066 Alcohol Brief Interventions carried out annually	FQ3 14/15 388	Alcohol and Drugs Partnership Coordinator, NHS Highland	This is on track to achieve 1066 over the financial year

6.5.2 % of referrals in drug and/or alcohol problems in treatment within 21 days	90% of clients starting treatment within 21 days of receipt of the referral	Dec 14 96.0 %	Addictions Team Argyll and Bute Council	High level of performance being maintained in achieving initial contact times. Performance verified by Scottish Government, ISD, quarterly.
6.6.3 Number of counter terrorism inputs/events	23 events annually	FQ3 14/15 35	Police Scotland	There have been a total of 35 CT events carried out April '14 - Dec '14
6.6.4b Funds leveraged into Argyll and Bute to support 3rd sector services	£1.3 million	FQ3 14/15 £K 531,740	Argyll Voluntary Action	
6.6.4c No of third sector groups given advice, support and training	80 groups	FQ3 14/15 213	Argyll Voluntary Action	213 groups have been given advice against a target of 80
6.6.4d No of governance and charity law sessions to strengthen board and leadership	20 workshops / training	FQ3 14/15 23	Argyll Voluntary Action	
6.6.5a No of young people engaged in topical debate and in community planning	300	FQ3 14/15 330	Argyll Voluntary Action	Plans to engage with HSCI during Q4
6.6.5b No of older people engaged and involved in services design	120	FQ3 14/15 519	Argyll Voluntary Action	
6.6.5c No of intergenerational opportunities/events facilitated	50	FQ3 14/15 71	Argyll Voluntary Action	Less activity over winter/new year
6.6.5d No of initiatives/projects developed to support communities	30	FQ3 14/15 18	Argyll Voluntary Action	
6.7.1 % of CJ service users who considered that all their needs were taken into account	95%	FQ3 14/15 100.0 %	Criminal Justice Manager, Argyll and Bute Council	

6.7.3 % of CJ service users who considered that unpaid work helped them improve their skills	50%	FQ3 14/15 100.0 %	Criminal Justice Manager, Argyll and Bute Council	
6.7.4 Introduce annual consultation with MAPPA partners regarding multi agency risk assessments and other risk management activities	Annual Consultation	FQ3 14/15 On track to revised plan	Criminal Justice Manager, Argyll and Bute Council	Action is pending creation of a questionnaire by partnership manager that will be handed out at Mappa and high risk violent offender meetings. Original timeframe was December 2014, this is now changed to March 2015.

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